iBoardTouch Customer Admin Control Panel

This guide describes how to use the iBoardTouch VCC Control Panel for administrator users of the VCC application.

The Control Panel is used by administrators to amend details of their designated VCC users. Details that can be amended include:

- User Name
- User Email Address, Telephone Number
- Password
- VCC Session and Content Repository access

Users accounts cannot be created, not deleted - these require email requests to support@iboardtouch.co.uk.

The VCC application latest version is available from:

http://apps.iboardtouch.co.uk/updates/iBoardTouch.exe

The User Guide for this is available from:

http://iboardtouch.weebly.com/uploads/1/1/8/6/11860499/iboardtouch_vcc_application_manual_2.0.pdf

Control Panel Requirements

The Control Panel is a browser based application, so to access it requires the following:

A modern Browser (IE, FireFox, Chrome).

Enabled cookies (or exception for *.iboardtouh.co.uk)

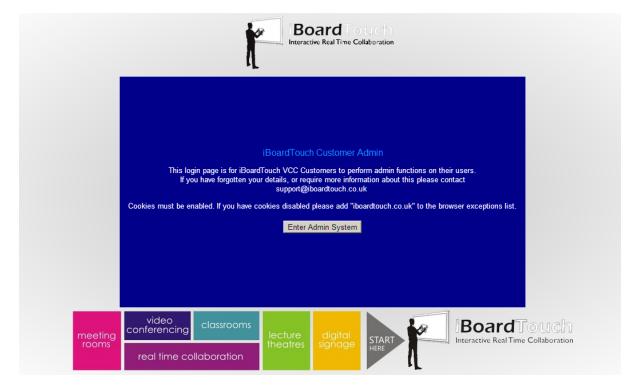
Firewall rules must allow inbound/outbound HTTP traffic for adm.iboardtouch.co.uk on port 8080.

Accessing the Control Panel

The Control Panel is accessed via the following URL (type this into your browser address bar):

http://adm.iboardtouch.co.uk:8080/IBTCustAdmin/

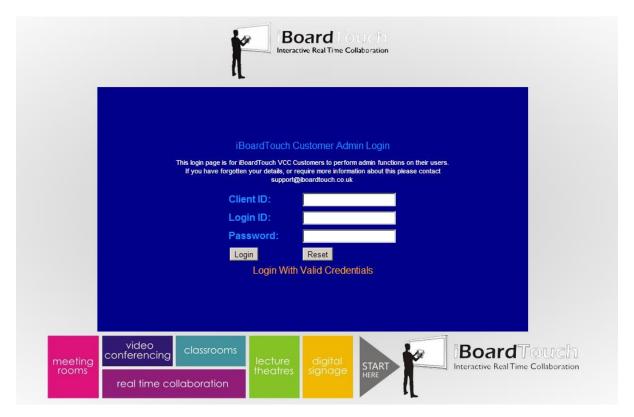
The following page will appear. IF cookies are not enabled a warning will appear.



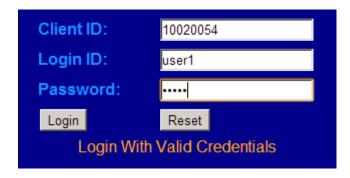
Click the "Enter Admin System" button to go to the login page.

Login

The login page requires the same logon credentials as adminstrators use for the VCC application



Example login details:

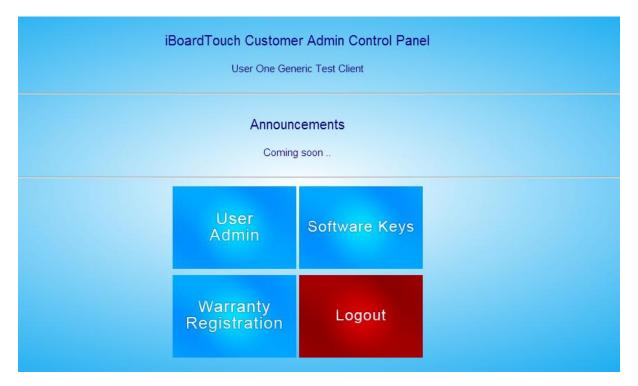


Click "Login" to login.

If the details are not valid a "Invalid Credentials" message will appear. Amend as appropriate and retry.

Home Page

On successful login the home page appears.



The available options are:

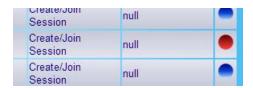
- "User Admin" user list and amendment options
- "Software Keys" List licence keys
- "Warranty Registration" List warranty registered items.
- "Logout" Logout of the Control Panel

User Admin

On clicking the "User Admin" button, the list of users and their properties appears.



To edit a user's details, click the blue "Edit" icon on the right. It changes to red when hovered over:



When clicked on the user row, the Edit User page appears with the form containing the user's properties:



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The light red shaded fields are mandatory, the light blue optional.

The drop lists and their options are listed below:

List	Value	Effect
Туре	Normal User	User will not be able to login to the Control Panel
	Administrator	User will be able to login to the Control Panel
Content Repository Access*	Full Access	User will have access to read/write Content Repository files
	No Access	User will have no access (read or write) to the Content Repository
VCC Session Permissions*	Create/Join Session	User will be able to create and join classes/session in VCC
	Join Session Only	User will not be able to create classes/session in VCC, only join ones he/she is invited to.

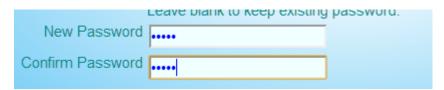
^{*} At present these settings have no effect - these will be enabled in the VCC application soon.

Amend any of the user details and click "Save" to save the save the changes. After saving this user list is displayed again, showing the changes made to the user that was edited.

Password Reset

In the edit user page the "New Password" and "Confirm Password" fields should be left blank if the password is to be left unchanged.

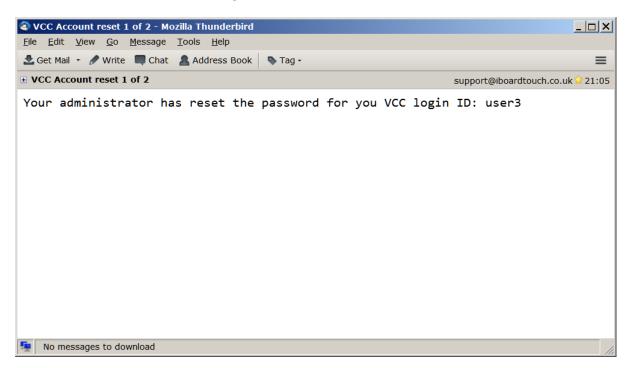
If the user requires a password reset, enter the new password in both these fields. This can be done inconjunction with the other fields or on their own.



The Save button saves these changes.

As well as saving the password, the user will receive two emails, using the email address of the user as displayed in the user details page.

The first email confirms the user's login ID:



The second email will confirm the new password:

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